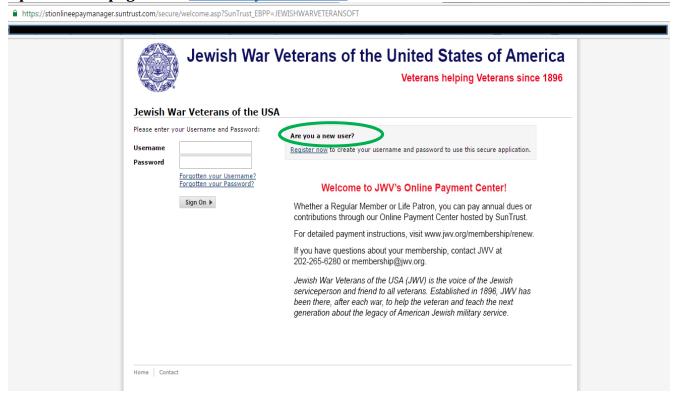
JWV is pleased to offer a convenient online method for membership dues renewal! Visit our <u>Online Payment Center hosted by SunTrust Bank</u> to make your credit card or ACH payment.

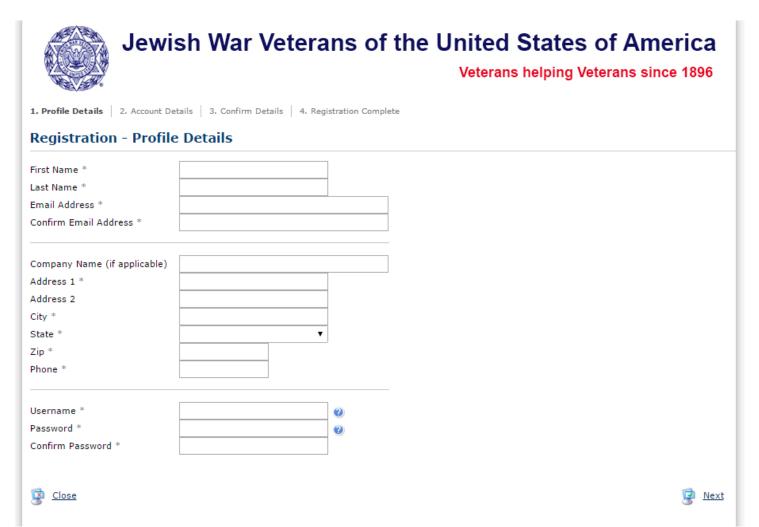
Step-by-Step Instructions to the JWV Online Payment Center

- **1. Identify your JWV Online Member ID**. This ID is composed of 4 letters from your name and 3 or 4 random numbers. **Locate your Online Member ID through**:
 - **a. Emailed Dues Notice** National HQ sent electronic invoices to all members who provided their email address
 - **b. Mailed Dues Notice** National HQ sent a paper notice through USPS to all members who have not yet renewed
 - **c. National HQ** email <u>membership@jwv.org</u> or call 202-265-6280 to request your online ID from the Membership Department
- **2. Open the webpage** of the <u>Online Payment Center</u>.



3. Log-In

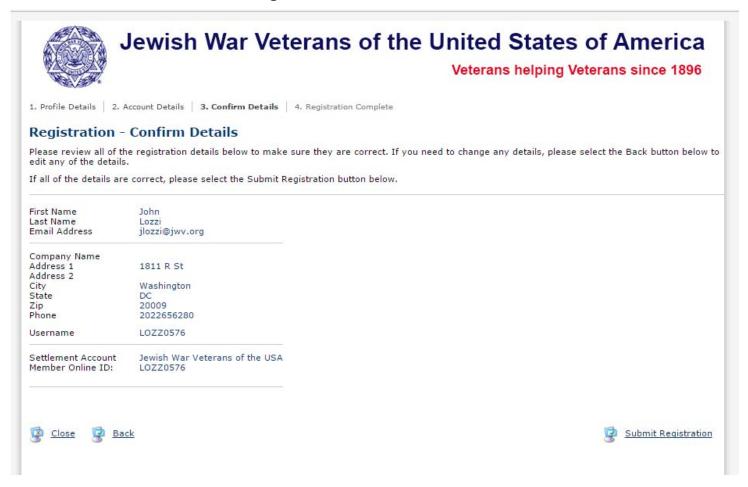
- **a.** For first-time users, you will need to register your email address with your JWV Member Online ID.
 - i. Enter your name, address, and email address. Choose a username and password. Click "Next" in the right corner.



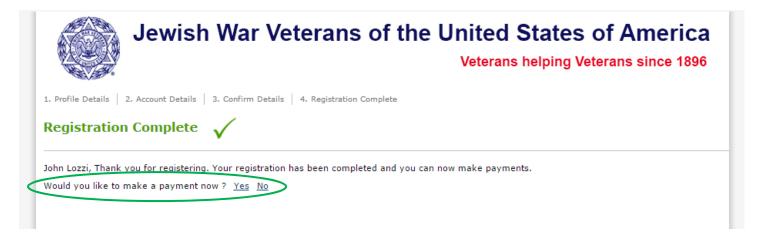
ii. Enter your JWV Online Member ID. If you are a Dual member or you wish to pay for multiple accounts, click "Add Another Account" below the boxes and then complete the boxes again with the additional Online Member IDs. Once finished, click "Next" in the right corner.



iii. Confirm your account information. If anything must be edited, click the "back" button, located in the left corner. If everything is correct, click "Submit Registration," located in the right corner.



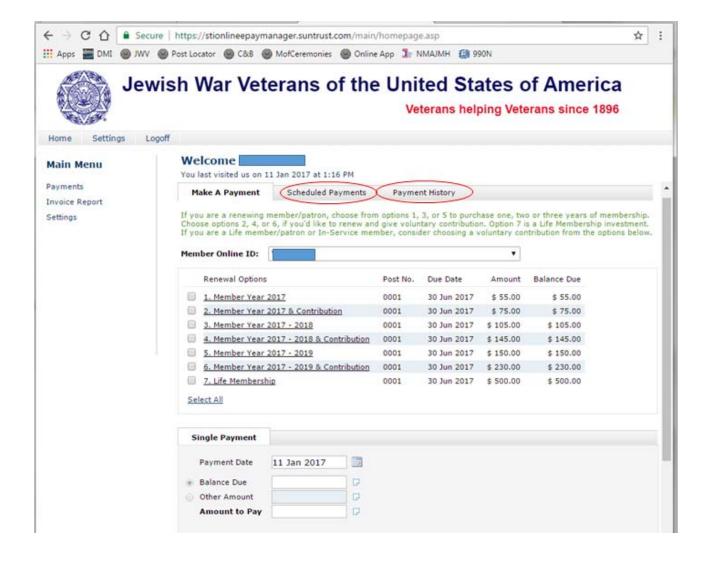
iv. Registration is complete. You can now make a payment by clicking "Yes."



b. For returning users, enter your username and password in the boxes on the left side of the webpage.

4. Choose your payment option

- **a. If you are a Regular Member, Associate Member, or Patron**, you have seven payment options. Choose ONE and click on it.
 - i. One year of membership
 - ii. One year of membership plus voluntary contribution
 - iii. Two years of membership
 - iv. Two years of membership plus voluntary contribution
 - v. Three years of membership
 - vi. Three years of membership plus voluntary contribution
 - vii. Invest in Life Membership



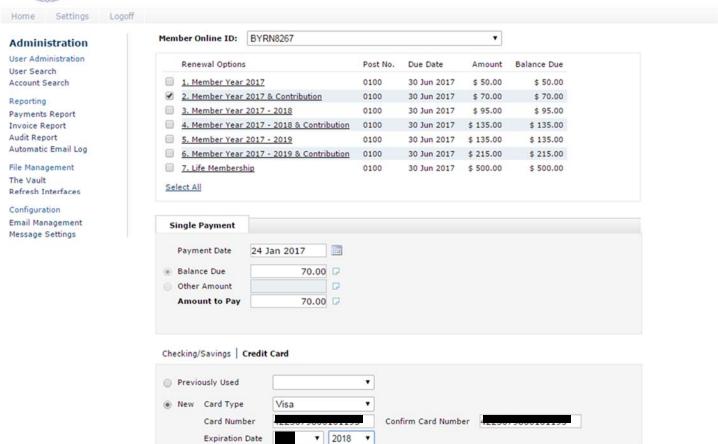
- **b. If you are a Life Member, Life Patron, or In-Service Member**, you have five contribution options. Choose ONE and click on it.
 - i. Contribution Level One = \$20
 - ii. Contribution Level Two = \$40
 - iii. Contribution Level Three = \$80
 - iv. Contribution Level Four = \$160
 - v. Invest in Life Membership or Dual Life Membership = \$500
- c. If you wish to review your previous payments (you can do this only after you have used the portal at least once), click on "Payment History" tab, located at the top of the payment option section.
- **d. If you wish to pay for multiple accounts,** click on the drop-down menu located above the payment options. If you have added other Online Member IDs to your profile, the IDs will appear in the list. Choose the Online Member ID for the membership you wish to make a payment for.

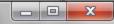
- **5. Choose your payment method**. You have two options:
 - **a. Checking/Savings Account ACH Payment** a transfer of money from your bank account to JWV's SunTrust bank account
 - i. Click on the "Checking/Savings Account" tab on the header of the payment field.
 - ii. Enter your bank routing number and account number into the given fields.
 - **iii.** Read the Terms of Use and click "Agree," if you agree. If you do not agree, your payment cannot be processed.
 - **b. Credit Card Payment** pay by Visa, MasterCard, Discover, or American Express.
 - i. Click on the Credit Card tab on the header of the payment field.
 - ii. Enter your credit card type, number, expiration date, and billing zip code.
 - **iii.** Read the Terms of Use and click "Agree," if you agree. If you do not agree, your payment cannot be processed.



Jewish War Veterans of the United States of America

Veterans helping Veterans since 1896





Secure | https://stionlineepaymanager.suntrust.com/custom_cm/EBPP_Payment_m2.asp

Make A Payment - Terms & Conditions

1. Accept Terms & Conditions | 2. Confirm Payment Details | 3. Payment Completed

Payment Authorization

If you have elected on the prior page to make a single payment from your checking/savings account or credit or debit card identified on the prior page, then you authorize us to initiate a single debit entry to that account or a single charge to that credit or debit card, as applicable, in the amount and on the date specified on the prior page.

If you have elected on the prior page to make recurring payments from your checking/savings account or credit or debit card identified on the prior page, then you authorize us to initiate recurring debit entries to that account or recurring charges to that credit or debit card, as applicable, in the amounts and on the dates or with the frequency specified on the prior page. If the amount of these recurring debits or charges may vary, we will give you written or electronic notice of the date and amount of each debit or charge at least 10 days before its scheduled date. This authorization will remain in effect until we have received written notice of its termination from you and have had a reasonable opportunity to act on that notice.

You acknowledge that the origination of debit entries to your checking/savings account or charges to your credit or debit card, as applicable, must comply with the provisions of U.S. law. You authorize us and any financial institution through which any such debit entries or charges, as applicable, are processed to use any data you provide to process these debit entries and charges, as applicable, and consent to that data being sent outside of the United States in connection with such processing and any related activities.

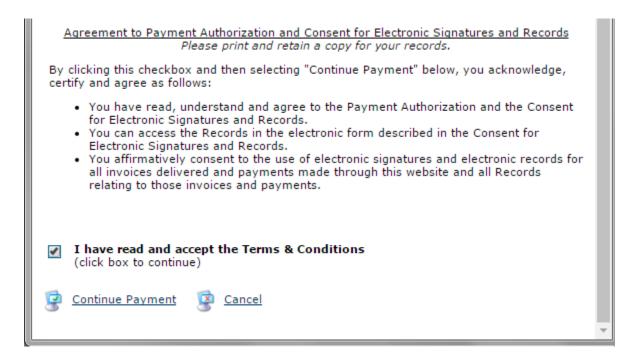
If any debit entry to your checking/savings account is returned unpaid for any reason or any charge to your credit or debit card is declined for any reason, then you agree to pay us a fee of \$10.00 and authorize us to initiate a separate debit entry in that amount to your checking/savings account or separate charge to your credit or debit card, as applicable.

Consent For Electronic Signatures and Records

Introduction. In order to receive delivery of invoices and make payments through this website, you must consent to the use of electronic signatures and electronic records for those invoices and payments and for all agreements, disclosures, notices and other communications relating to those invoices and payments (all of which are referred to in this consent as the "Records"). Once you have given your consent, we may deliver or make any of the Records available to you by (a) posting them to the relevant page of your account on this website or (b) sending them to your e-mail address as then reflected in our records. Records posted to your account will be electronically accessible for at least 24 months. You may review, print or download those Records by logging into your account and accessing the relevant page. The following material is intended to provide you with important information you should consider before giving your consent.

Option for Paper or Non-Electronic Records. You may obtain a paper copy of any Record by emailing a written request identifying the specific Record to us at membership@jwv.org. There is no charge for paper copies requested by mail.

Scope of Your Consent. Your consent to the use of electronic signatures and electronic



6. Click Submit Payment in the right corner of the screen! Your payment will be processed within 24 hours. You will receive an email stating if it processed successfully or was declined. For additional details, contact the Membership Department at 202-265-6280 or membership@jwv.org.

